**REPORT ANNUAL REPORT 2021** SHARE - CENTRE FOR RESILIENCE IN HEALTHCARE



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Pål Iden, (deputy)
Director of Norwegian Healthcare
Investigation Board

### SECRETARY FOR THE BOARD:

**Siri Wiig, Professor,** Centre Director SHARE, UiS

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### **ABOUT**



SHARE-fellows at their yearly writing seminar at Farsund Resort 2021.

### **SHARE**

The Centre for Resilience in Healthcare (SHARE) is currently one of eight research centres at the University of Stavanger (UiS). The Centre was established in 2017 at the Faculty of Health Sciences. Together with the two national partners, Norwegian Air Ambulance Foundation (NAAF) and the Norwegian University of Science and Technology, Gjøvik (NTNU Gjøvik) it constitutes Norway's largest research group studying quality and safety in healthcare.

SHARE is a multidisciplinary Centre with over 60 researchers affiliated including nurses, medical doctors, psychologists, physiotherapists, occupational therapist, lawyers, sociologist, engineers, radiographers, and safety scientists. The Centre's main pillar is the solid base of PhD scholars conducting research in areas such as interdisciplinary teamwork, co-production, involvement, telecare, regulation, evaluation of improvement measures, and analysis of healthcare processes. Many of the PhD scholars apply a resilience perspective to their research topics. Currently, SHARE has 33 ongoing PhD projects.

#### Patient and Stakeholder involvement

SHARE's research activities involve extensive collaboration with hospitals, primary care services, municipalities, technology suppliers, regulatory authorities, and user/

patient representatives and organisations. To support these collaborative activities and involve stakeholders from throughout the healthcare system, the Centre has a patient and stakeholder involvement (PSI) strategy (2019) and a patient and stakeholder involvement panel. The involvement panel has a wide representation of patient and stakeholders from macro, meso and micro level in the Norwegian healthcare system. The involvement panel, together with the PSI strategy, aims at facilitating a greater degree of interaction and input to the researchers, projects and increase the overall relevance and impact of the planned and conducted research within the Centre.

### Approval of another five-year period Research centres at UiS exist on a five plus

Research centres at UiS exist on a five plus five years basis. In 2021 SHARE conducted

a midterm evaluation and was approved for the second five-year centre period (2022–2027). The midterm evaluation assessed the results of the first period according to the UiS guidelines for research centres and the consortium agreement. The evaluation focused on the overall goals for the centre, its research, external funding, internationalisation, research training and recruitment, and the Centre structure and leadership. Overall, the Centre delivers good results on all evaluation criteria and will in the next period work on revising the research strategy, PSI strategy, and dissemination plan with the aim of positioning the Centre in the international forefront of research on quality and safety in healthcare. Our focus is also on being an attractive working environment for national and international researchers at all stages of their career.

### Internationalisation

SHARE's strategic vision is to become an internationally recognized research centre by reforming the understanding of quality and safety in current healthcare systems using a new and comprehensive resilience in healthcare framework. To achieve such status, the Centre must develop, share, and communicate new knowledge on resilience at all levels of healthcare (micro, meso, macro).

SHARE collaborates with world leading researchers and research groups in Scandinavia, Europe, Australia, Afrika, USA, and Japan. The internationalisation efforts take several forms with the most important being researcher mobility, joint grant applications, organisation of expert panels and seminars, attendance at conferences, and adjunct professorships. Due to the COVID-19 situation, mobility and travels proved challenging in 2021 and several planned mobility activities in the large research projects have been postponed. Despite this, SHARE has been able to carry out internationalisation activities.

Here follows a summary of 2021 activities, from which detailed information is provided in this annual report:

- SHARE organized the SHARE International Symposium for Early Career Research in Quality and Safety in Healthcare, 23–24<sup>th</sup> November with more than 50 participants.
- SHARE researchers have been keynote speakers at international digital conferences and seminars in Japan, Australia, Norway.
- SHARE participated in one National Institute for Health Research grant application and three EU grant applications, including consortiums consisting of multiple partners across several countries.
- As partner in the DIKU project STER-NA, SHARE participated in running the course *Resilience Engineering* and Safety Management for Complex

- Socio-Technical Systems, which is conducted in collaboration with universities in Norway and Brazil. The course was available for master and PhD students.
- Five international adjunct professors and two international honorary professors are affiliated with SHARE.
- SHARE researchers have been elected into the Resilient Healthcare Society Executive Committee and elected members og ISQUA Academy (International Academy of quality and Safety (IAQS).



#### SHARE RESEARCHERS

Professor Siri Wiig (Project manager)

Professor Karina Aase
Associate professor Ingunn Aase
Associate professor Eline Ree
Associate professor Hilda Bø Lyng

#### PHD CANDIDATES

Terese Johannessen, SHARE, University of Stavanger Torunn Strømme, SHARE, University of Stavanger

#### **CO- RESEARCHERS**

#### Berit Ullebust,

Sunnfjord municipality – Centre for Development of Institutional and Home Care Services, Sogn and Fjordane

Line Hurup Thomsen,
Stavanger municipality - Centre for
Development of Institutional and
Home Care Services, Rogaland

#### Elisabeth Holen Rabbersvik,

Kristiansand municipality - Centre for Development of Institutional and Home Care Services, Agder

Anne Torhild Sandvik Pedersen, Next of Kin Representative

#### Elsa Kristiansen,

Patient Representative

#### Torunn Grinvoll,

Directorate of Health, Health & Social Services Ombudsman, Vestfold

#### **PARTNERS**

Associate Professor Hester van de Bovenkamp, Erasmus University Rotterdam, The Netherlands

**Professor Roland Bal,** University of Rotterdam, The Netherlands

#### FUNDING

Research Council Norway (RCN) -HELSEVEL

#### **BUDGET**

22 mill NOK (12 mill RCN)

#### PROJECT PERIOD

1 October 2016-31 December 2021



### SAFE-LEAD primary care

There is an urgent need for quality and safety competence and available support tools for managers in nursing homes and homecare. We conducted the SAFE-LEAD intervention in 2018–2019 to reduce this competence gap. The aim of SAFE-LEAD was to build leadership competence by developing, implementing and evaluating a guide for managers' quality improvement work in nursing homes and homecare services. The SAFE-LEAD guide and intervention were developed using a participatory approach in close collaboration with co-researchers, partners, and participants from nursing homes and homecare services.

### The SAFE-LEAD guide and intervention results

The aim of the SAFE-LEAD intervention was to build leadership competence by developing, implementing and evaluating a guide for managers' quality improvement work in nursing homes and homecare services. The guide is designed as a reflexive tool for managers to support diagnosing and improving quality and safety work in their organisations. The guide focuses attention on seven quality challenges that all managers face: structure, culture, engagement, competence, coordination/organisational politics, external demands, and physical and technological challenges. It consists of a three-step process: 1) managers start by rating themselves on the seven challenges and decide which challenge(s) they will focus their quality improvement work on, 2) select goals related to the specific challenge, and 3) develop specific action plans according to the goals.

The intervention that was conducted in 2018–2019 included implementing the SAFE-LEAD guide in four nursing homes and four homecare services in southwestern Norway. The intervention program consisted of workshops, site visits, e-learning material, demonstration videos, and studio lectures to support the implementation of the guide. The guide

was designed both as a paper-based version (booklet) and as a web-tool.

The evaluation of the intervention has been completed and results from the project have been published in scientific research papers throughout the project period. In particular, we have gained more knowledge on how managers work with quality and safety, what challenges they face in their quality and safety work, how the managers experienced to use of the SAFE-LEAD guide, and how healthcare personnel work to involve patients and users in both daily work and in quality improvement processes. The findings show that the intervention, with the use of the leadership guide contributed to common understanding and commitment for quality and safety improvement among managers. We found that stable management and established structures were crucial for quality improvement activities to take place. The SAFE-LEAD guide and intervention served as an arena and a system for managers to work with quality and safety improvement.

We are currently working on cross-country comparison with our Dutch partners at ERAS-MUS University, Rotterdam. Here we explore how geographical context impact quality work in elderly care in Norway and the Netherlands.



Siri Wiig and Ingunn Aase during the SAFE-LEAD podcast production.



Terese Johannessen at the SAFE-LEAD 'lessons learned' conference.

Photo: Siri Wiig

#### Safe-Lead conference and podcast

During the spring of 2021 the project launched the 'Safe-Lead Podden' which is a podcast to disseminate results and experiences from the project. Researchers and co-researchers contributed to 13 episodes covering numerous topics of relevance for healthcare managers and researchers. In November 2021 we organized an open SAFE-LEAD 'lessons learnt' conference to disseminate results and put quality and safety leadership in nursing homes and homecare on the agenda. Presentations and discussion sessions included researchers, co-researchers and invited speakers from the Norwegian Directorate of Health and the Norwegian Healthcare Investigation Board. More than 100 participants signed up from the main target groups of managers in nursing homes and homecare in addition to several researchers.

### SELECTED PUBLICATIONS AND LINK TO PODCAST:

Aase, I., Ree, E., Johannessen, T., Strømme, T., Ullebust, B., Holen-Rabbersvik, E., Hurup Thomsen, L., Schibevaaag, L., van de Bovenkamp, H., & Wiig, S. (2021). Talking about quality: how 'quality' is conceptualized in nursing homes and homecare. BMC Health Services Research

Johannessen, T., Ree, E, Aase, I., Bal, R., & Wiig S. (2021). Exploring managers' response to a quality and safety leadership intervention: findings from a multiple case study in Norwegian nursing homes and homecare services. BMJ Open Quality

SafeLead Podcast: https://nettop. guru/wordpress/category/safe-lead/

"Improving quality and safety competencies among leaders in home care and nursing homes"

#### SHARE RESEARCHERS

Professor Kristin Akerjordet (Project manager)

Associate professor Kristin Laugaland

Associate professor Ingunn Aase

Associate professor Anne Marie Lunde Husebø

#### **CO-RESEARCHERS**

Son Than Tran -Stavanger Municipality Jannicke Bekkelund -Stavanger Municipality

#### PHD CANDIDATES

Christina Tølbøl Frøiland, University of Stavanger

**Ingrid Espegren Dalsmo,** University of Agder

Ann Kristin Skalleberg, University of South-Eastern Norway

#### **PARTNERS**

**Professor Marianne Gonzalez,** University of South-Eastern Norway

Associate professor Hilde Solli, University of South-Eastern Norway

Postdoctoral candidate Monika Ravik, University of South-Eastern Norway

Professor Åshild Slettebø, University of Aqder

**Associate professor Else Mari Ekra,** University of Agder

#### **ADVISORY BOARD**

**Professor Brenden McCormak,** Queen Margareth University, UK

**Professor Annica Khilgren,** University of Orebro, Sweden

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**Professor Patrick Crookes,** University of Canberra, Australia

**Professor Stephen Billett,** Griffith University, Australia

#### **FUNDING**

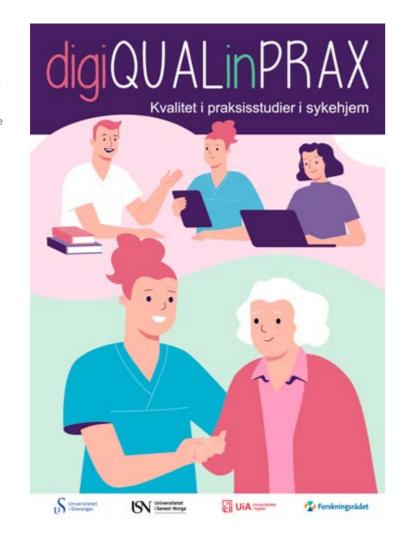
Research Council Norway (RCN) -HELSEVEL

#### **BUDGET**

14 mill NOK (RCN)

#### PROJECT PERIOD

1 June 2018-30 December 2022



### QUALinCLINstud

The Improving quality in clinical placement studies in nursing homes (QUALinCLINstud) project addresses the urgent need for improved quality and efficiency in clinical supervision and assessment of student nurses in nursing home placements. This will be approached through a novel, collaborative, co-productive, social innovation and learning process between the nurse education system, student nurses and nursing homes.

The study is structured across four sequential work packages. In 2021, a digital educational intervention (VIS) targeted to enhance nurse mentor's supervision and assessment competence was developed and pilot tested in one of the case study settings. Following the pilot study, a comprehensive development process of an interactive web-based program targeting

all stakeholder groups (student nurses, teachers, and nurse mentors) was initiated and resulted in the development of the digiQUALin-PRAX tool. Workshops and dialogue meetings have been conducted as the main co-creation activity throughout the developmental process. Both processes were performed in close collaboration with NettOp, the Department for





From left: Christina Tølbøl Frøiland, Ann Kristin Skalleberg and Ingrid Espegren Dalsmo. Photo: Private

#### Selected Publications from 2021:

Frøiland, C. T., Husebø, A. M. L., Akerjordet, K., Kihlgren, A., Laugaland, K. A. (2021) Exploring mentorship practices in clinical education in nursing homes: A qualitative mixed-methods study. Journal of Clinical Nursing

Laugaland, K. A., Billett, S. Akerjordet, K. Frøiland, C. T. Grealish, L. Aase, I. (2021). Enhancing student nurses' clinical education in aged care homes: a qualitative study of challenges perceived by faculty staff. BMC Nursina

Laugaland, K. A. Kaldestad, K. Espeland, E. McCormack, B. Akerjordet, K. Aase, I. (2021) Nursing students' experience with clinical placement in nursing homes: a focus group study. *BMC Nursing* 

digital development at the University of Stavanger (UiS). Throughout 2022 digiQUALinPRAX will be tested and evaluated.

In 2021, a web-based survey was performed at Campus UiS, University of Southern Norway (USN) and the University of Agder (UiA) targeting all the first year Bachelor Nursing students in Nursing Home Placements to see how they perceive their learning environments. Unfortunately, the response rate was too low for statistical analysis. An adjusted version of this web-based survey will therefore be included alongside the testing of the digiQUALin-PRAX in 2022.

Overall, the project holds great potential for value creation and will contribute to expand the current knowledge base concerning supervision and assessment practices in nursing home placements. The project aims to identify improvement measures and document the utility value of user involvement in developmental processes and the value of digital educational tools applied in clinical placements, which are currently lacking in Norway.

The PhD candidates in the research project, Christina Frøiland (UiS), Ingrid Espegren Dalsmo (UiA) and Ann Kristin Skalleberg (USN) participated at the Nordic Conference in Nursing Research in Copenhagen on the 4–6<sup>th</sup> of October 2021 presenting research on scientific methods and networking. Christina contributed with a poster from her sub-study II and Ann Kristin and Ingrid had an oral presentation of their method used in their substudy II. The PhD candidates got the opportunity to meet with Professor Brendan McCormack, a vital contributor to our Advisory Board, for discussions and scientific sparring. Professor Brendan was one of the Keynote Speakers at the conference. Representatives from the research group have also participated at the University of Stavanger (UiS) Pedagogical Week focusing on Quality in Clinical Placements exploring the What's and How.

#### SHARE RESEARCHERS

Professor Jo Røislien (Project manager)
Professor Siri Wiig

Professor Kolbjørn Kallesten Brønnick

Dean of Research Henriette Thune

Postdoctoral candidate Siv Hilde Berg

Postdoctoral candidate Marie Therese Shortt

Postdoctoral candidate Daniel Lungu

#### **PARTNERS**

Professor Jane O'Hara, University of Leeds, UK

**Professor Ionica Smeets,**Leiden University, The Netherlands

**Professor Stig Harthug,** Haukeland University Hospital and University of Bergen, Norway

**Professor Stephen Sollid,**Norwegian Air Ambulance, Norway

Research Director and Associate professor Svein Skeie, Stavanger University Hospital and University of Bergen, Norway

Martha Strandos, Head of Centre for Developing Institutional and Home Care Services Sogn and Fjordane, Norway

#### **FUNDING**

Trond Mohn Foundation
University of Stavanger
Stavanger University Hospital

Norwegian Air Ambulance Foundation

Leiden University

BUDGET 11,5 mill NOK

PROJECT PERIOD

July 2020-August 2022

PROJECT HOMEPAGE:

https://covcom.org

### **COVCOM**

The aim of the project 'Covid Communication: Fighting a pandemic through translating science' (COVCOM) is to research the use of video for communicating complex, but important health messages about pandemics, primarily to the general population. The project is threefold: A qualitative study where we lay the groundwork through interviews and literature reviews; a creative study where we explore the creation of video communication; and a quantitative study where we test video communication in controlled experiments.

The interviews and literature reviews have revealed multiple useful results regarding how people perceive and act on pandemic information, characteristics of the types of communication that tend to work and not, and the struggle both health experts and communicators have when faced with the need to pinpoint what information to focus on, and how to balance scientific rigor with the need for simplification and clarity of message in order to reach out to large audiences.

The study has also found a creative gap between health authorities and professional media creators in their video communication, accompanied by limited outreach. Closely following industry professionals when creating pandemic videos has resulted in valuable insights into their creative processes, and new methodologies for how this can be utilized by the health authorities is in development.

In laboratory experiments we have tested various non-visual factors in video communication in a stylized, deliberately low budget manner, assessing effects on comprehension and attitudes. Towards the end of 2021 a large-scale randomized controlled trial, with thousands of participants, was run, testing outcomes of the professionally made videos. Results will be available later in 2022.

"COVID communication: Fighting a pandemic through translating science"



The project is in its final year, with most of

the data collection and academic ground-

work done. The first few academic papers

are already published, and more will follow

throughout 2022 and 2023. Many of the

project's results are directly applicable to

many public health and science communi-

cators, and the project focuses on making

results available also outside of academia.

The first chronicles and op-eds are already

available, and more popular science articles

are planned, as more results and scientific

papers are published.

COVCOM team at Trust Me Conference.

#### COLLABORATORS PRIVATE SECTOR

Science Addiction

Bulldozer Film

Bacon OSL

Aller-gruppen

Dagbladet Anorak

#### ADVISORY BOARD

Anja Schou Lindman, Department Director Health Services Research, National Institute of Public Health, Norway

Professor Jeffrey Braithwaite, Macquarie University, Australia

**Professor Morten Sodemann,**University of Southern Denmark,
Denmark

Johnny Advocaat-Vedvik, Department Director, The Directorate of Health, Norway

#### SELECTED PUBLICATIONS:

Berg, S.H., O'Hara, J., Shortt, M. T., Thune, H., Brønnick, K. K., Lungu, D. A., Røislien, J., Wiig, S. (2021). Health authorities' health risk communication with the public during pandemics: a rapid scoping review. *BMC Public Health 2021* 

Lungu, D. A., Røislien, Jo; Wiig, Siri; Shortt, Marie Therese; Ferre, Francesca; Berg, Siv Hilde; Thune, Henriette; Brønnick, Kolbjørn Kallesten. (2021). The Role of Recipient Characteristics in Health Video Communication Outcomes: Scoping Review. Journal of Medical Internet Research

Shortt, Marie Therese; Smeets, Ionica; Wiig, Siri; Berg, Siv Hilde; Lungu, Daniel Adrian; Thune, Henriette; Røislien, Jo. Shortcomings in Public Health Authorities' Videos on COVID-19: Limited Reach and a Creative Gap. Frontiers in Communication 2021; Volum 6. s. 1-15

#### SHARE RESEARCHERS

Professor Siri Wiig

(Project manager 2020->) Professor Karina Aase (Project manager 2018–2020) Professor Ove Njå Adjunct Professor Carl Macrae Associate Professor Elisabeth Jeppesen Associate Professor Eline Ree Postdoctoral candidate Veslemøy Guise Postdoctoral candidate Cecilie Haraldseid-Driftland Postdoctoral candidate Hilda Bø Lyng Postdoctoral candidate Heidi Dombestein PhD candidate Birte Fagerdal Researcher Lene Schibevaag Co-Researcher Hilde Valen Wæhle Research assistant Janne Gro Alsvik

#### **PARTNERS**

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Professor Jane O'Hara, University of Leeds, UK Associate Professor Jessica Mesman,

Maastricht University, The Netherlands

#### **FUNDING**

Research Council Norway - FRIPRO TOPPFORSK, University of Stavanger NTNU Gjøvik,

The Norwegian Air Ambulance Foundation

#### BUDGET

66 mill NOK

#### PROJECT PERIOD

1 September 2018-31 December 2023

### Resilience in Healthcare

Resilience in healthcare is the diverse capacities of a healthcare system that allow it to maintain the delivery of high-quality care during and after events that challenge, change or disrupt its activities, by engaging people in collaborative and coordinated processes that adapt, enhance or reorganize system functioning in response to those events. In short, the Resilience in Healthcare project has defined resilience as the capacity to adapt to challenges and changes in everyday practices at different system levels, to maintain high quality care.

In 2021, the project has been working on advancing the Resilience in Healthcare theoretical framework, modelling Patient and Stakeholder involvement in resilience, and establishing the Collaborative learning framework and a digital platform for learning tools. The development is based on a meta-synthesis on resilient adaptive capacities across empirical settings, system levels, and stakeholders. The meta-synthesis is based on a sample of projects selected from several former and ongoing research projects involving members of SHARE. It is also supported by in-depth

interviews with researchers involved in the included sample.

To ensure understandable and relevant use of concepts, time, and relevance of the comprehensive resilience frameworks to the target audiences, workshops with SHARE' Patient and stakeholder involvement panel, focus groups with representatives from nursing homes, homecare, and hospitals have been completed. The framework will undergo testing in the next period.

#### **SELECTED PUBLICATIONS FROM 2021:**

Bø Lyng, H. Macrae, C. Guise, V. Haraldseid-Driftland, C. Fagerdal, B. Schibevaag, L. Alsvik, J.G., & Wiig, S. (2021). Balancing adaptation and innovation for resilience in healthcare – a metasynthesis of narratives. *BMC Health Services Research* 

Haraldseid-Driftland, C., Aase, K., Wiig, S., Billett S. (2021). Developing a collaborative learning framework for resilience in healthcare: a study protocol. *BMJ Open* 

Guise, V. Aase, K. Chambers, M. Canfield, C. & Wiig, S. (2021). Patient and stakeholder involvement in resilient healthcare: an interactive research study protocol. *BMJ Open* 





Workshop at Utstein Monistary with the RiH project group.

Furthermore, the data collection in international study of resilience in healthcare across the six countries is ongoing, although the covid situation causes delays in some of the countries. The cross-country comparative study adds knowledge of how resilience is enabled

in diverse healthcare systems by examining adaptive capacity in hospital teams in England, Switzerland, Japan, the Netherlands, Australia, and Norway.

#### PROJECT MANAGER

Associate professor Kristin Soerung Scharffscher, University of Stavanger

#### **WORK PACKAGE LEADERS**

Professor Mathilde Bourrier, University of Geneva, Switzerland Professor Frederic Emmanuel Bouder, University of Stavanger, Norway

Professor Hande Eslen Ziya, University of Stavanger, Norway Professor Siri Wiig, University of Stavanger, Norway

University of Stavanger, Norway Kristin Soerung Scharffscher, University of Stavanger, Norway

#### SHARE RESEARCHERS

Professor Siri Wiig Postdoctoral candidate Olena Koval

#### OTHER POST DOCTORS

Farnaz Mahdavian, Dialogik, Germany Matan-Ilan Shapiro, University of Stavanger, Norway Sanjana Arora, University of Stavanger, Norway Olena Koval,

University of Stavanger, Norway

#### PARTNERS

Professor Mathilde Bourrier, University of Geneva, Switzerland Professor Ragnar Lofstedt, King's College London, UK Professor Ann Bostrom, University of Washington, USA Dr Darrick Evensen, University of Edinburgh, Scotland Professor Ortwin Renn, Dialogik, Germany Professor Baruch Fischhoff, Carnegie Mellon University, Mid Sweden University, USA/Sweden Richard Utne, County Governor in Agder, Norway Stavanger Municipality Stavanger University Hospital The Norwegian Directorate for Civil Protection

#### **BUDGET**

13,7 mill NOK

#### PROJECT PERIOD

1 June 2020-31 August 2022

The Norwegian Medicines Agency



PAN-FIGHT Workshop in Geneva. From left; George Warren, Farnaz Mahdavian, Evangelia Petridou, Frederic Emmanuel Bouder, Jörgen Sparf, Matan-Ilan Shapiro, Michael Deml, Alexandrine Dupras, Kamyar Kompani, Kristin Sørung Scharffscher, Mathilde Bourrier.

### PAN-FIGHT

The aim of the PAN-FIGHT project is to develop knowledge to improve international, national, and local responses to the COVID-19 outbreak and strengthen emergency preparedness through enhanced health risk communication strategies. This will be accomplished by designing and conducting a comparative study based on data from Sweden, Germany, Switzerland, the United Kingdom, and Norway.

The project also aims to develop stakeholder recommendations for future pandemic risk communication and its prevention and mitigation. PAN-FIGHT is a collaboration between the University of Stavanger (UiS), with SHARE and the Faculty of Health Sciences as partners. The project is led by the Faculty of Technology at UiS. The project is divided into five work packages. The researchers from SHARE are collaborating with other project members and partners with a focus on developing recommendations for enhanced risk communication.

In 2021 PAN-FIGHT collected both qualitative and quantitative data, including writing five country reports and one comparative report, conducting interviews with decision-makers and communication authorities, as well as collecting survey data from nearly 5000 people in five European countries. The team published several scientific articles and during the next stage, aims to develop the recommendations for authorities to ensure lessons learnt for future pandemic risk communication, prevention, and mitigation. This will be done by synthesizing the results from qualitative, quantitative, and country context data sets. Our findings and recommendations will be disseminated on open access platforms and in popular scientific publications.

"Fighting pandemics with enhanced risk communication:
Messages, compliance and vulnerability during the COVID-19 outbreak (PAN-FIGHT)"

#### SELECTED PUBLICATION FROM 2021:

Koval, O., Engen O.A, Kringen J., & Wiig, S. (2021). Strategies of communicating health-related risks to vulnerable groups of immigrants during a pandemic: a scoping review of qualitative and quantitative evidence. International Journal of Health Governance



From the Pan FIGHT workshop held at UiS in January 2022

Photo: Siri Wiig

#### SHARE RESEARCHERS

Professor Ingrid Tjoflåt (Project manager)

Professor Sissel Eikeland Husebø

#### **FACULTY**

Professor Kristin Hjorthaug Urstad Associate Professor Bodil Bø

Associate Professor Eva Christina

Institutional coordinator Magdalena Brekke

#### **PARTNERS**

**Associate Professor Gertrude Mwalabu,** Kamuzu University of
Health Sciences (KUHeS), Malawi

Associate Professor Annie Msosa, Kamuzu University of Health Sciences (KUHeS), Malawi

Associate Professor Masauko Msiska, Kamuzu University of Health Sciences (KUHeS), Malawi

Associate Professor Jane Rogathi, Kilimanjaro Christian Medical University College (KCMUCo), Tanzania

Assistant Professor Paulo Kidayi, Kilimanjaro Christian Medical University College (KCMUCo), Tanzania

#### FUNDING

NORAD-NORHED II

#### BUDGET

17,6 mill NOK

#### PROJECT PERIOD

2021-2026



Screenshot of the meeting between the partners from UiS, KUHeS and KCMUCo.

Photo: Private

### **NORHED II**

The 'NORHED II - Implementing simulation-based education in Malawi and Tanzania' project aims to implement simulation-based education to strengthen the capacity and quality of nursing and midwifery education in Malawi and Tanzania.

This will be achieved by improving competencies on simulation-based education among nursing and midwifery lecturers and clinical instructors, by implementing relevant simulation based education in different study programs and producing research on simulation based education. Renovation of existing infrastructure in skill laboratories at KCMCco and KU-HeS will be carried out to effectively implement simulation-based education and research. The project is built on South-South-North partnerships and contributes to share knowledge and capacity building in simulation-based education. Kamuzu University of Health Sciences and Kilimanjaro Medical University College are implementing the project. The project group at UiS is responsible for coordinating the project, as well as providing professional academic competencies in teaching and supervision. A partnership contract between University of Stavanger, Kamuzu University of Health Sciences, and Kilimanjaro Christian Medical University College was developed and signed in 2021.

"Implementing simulationbased education in Malawi and Tanzania"

#### Highlights from 2021:

- The digital 'Kick off 'meeting for the project partners in February 2021.
- The project has funded 4 PhD candidates
   (2 from KCMUCo and 2 from KUHeS).
   3 PhD candidates have started in 2021 and a new PhD from KCMUCo has started her studies in January 2022. The main supervisors are from KUHeS and KCMUCo, the researchers from UiS are co supervisors.
- The faculty at KUHeS has conducted a baseline survey to determine the gaps and feasibility of simulation- based education in Malawi.
- 8 Master students (6 from KUHeS and 2 from KCMUCo) have been recruited and have started their studies at KUHeS in February 2022.
- A five-day digital simulation workshop for teachers and clinical instructors was carried out in September and followed up by a three-days 'refreshment workshop', related to simulation- based education.
- Throughout the year monthly management meetings with the partners are held.
- Dissemination of the project to various stakeholders in Malawi and Tanzania.

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### PHD PROJECTS AND **POSTDOCTORAL PROJECTS**

### PhD projects

Leading quality and safety in primary

Terese Johannessen (UiS)

User participation and shared decisionmaking in adolescent mental healthcare Stig Erlend Bjønness (UiS)

Healthcare professionals' observational competence in homecare Torunn Strømme (UiS)

A discharge pathway to meet the supportive care needs of patients with prostate cancer post hospitalization Foteini Tsandila Kalakou (UiS)

Co-production of homecare services for senior citizens

Christophe E Kattouw (UiS)

Coordinated and family-centred longterm care pathways for children and their families: A Resilience perspective Silje Karin Sjøseth Askeland (UiS)

Quality in supervision and assessment practices of nursing students in nursing home studies

Christina Tølbøl Frøiland (UiS)

Exploring resilience in hospitals -A team-based approach Birte Fagerdal (UiS)

Exploring managers' role in resilient healthcare during the Covid-19 pandemic

Camilla Seljemo (UiS)

Safety in the use of telecare for homedwelling older adults. A qualitative study Torunn Beate Johannessen (HVL/UiS)

Video Consultation Self-Efficacy in Specialized Healthcare - a multi method approach

Joanna Barbara Baluszek (UiS)

Olfactory training for the recovery of smell after COVID-19 and the impact of quality of Life

Annelin Espetvedt (UiS)

Exploring risk perception, sensemaking, leadership, and adaptive capacity in homecare services - a qualitative study Ingvild Idsøe-Jakobsen (UiS)

Learning to Adapt: The role of Individual and Collective Learning Processes in **Prehospital Care** 

Cecilie Erga Myhren (UiS)

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Exploring leadership perspectives – the dual responsibility of HSE, and patient safety and quality of care - A single embedded case study

Malin Emilia Rosell Magerøy (UiS)

From low-value care to high value services in radiology: measures, implementation and outcomes Eivind Richter Andersen (NTNU Gjøvik) Implementing a team-training program in Bachelor of Nursing to enhance teamwork skills and patient safety Tore Karlsen (NTNU Gjøvik)

Interprofessional Teamwork in Hospitals: A Human Factor Approach to **Patient Safety** 

Oddveig Reiersdal Aaberge (NTNU Gjøvik)

Use of mortality data for detecting factors that may affect the occurrence of avoidable deaths

Jon Petter Blixt (NTNU Gjøvik)

Quality of care from the perspective of cancer patients receiving radiotherapy. May Ingvild Volungholen Sollied (NTNU

Medication administration in the ambulance services

Eystein Grusd (NTNU Gjøvik) Team training to support medication

administration in the ambulance Kjetil Myhr (NTNU Gjøvik)

Health professionals' experiences with RCA as a quality-improving method for learning after serious adverse events. A qualitative exploratory evaluation study Silje Liepelt (NTNU Gjøvik/Ålesund)

Quality indicators as a sign of service quality: users, relatives and nurses' experiences from nursing homes and home care

Randi Olsson Have (NTNU Gjøvik)

Identification, validation and benchmarking of quality indicators in prehospital advanced airway management

Alexander Kottmann (NAAF)

National implementation of whole crew on-call in situ simulation in Norwegian **Helicopter Emergency Medical Services** Per Bredmose (NAAF)

Comparing risk management in different medical crew composition models in Helicopter Emergency **Medical Services** 

Kristen Rasmussen (NAAF)

Geriatric trauma - assessing patient

Mathias Cuevas-Østrem (NAAF)

Dispatch, prehospital time, interventions and outcomes in a Norwegian Trauma population Inger Nilsbakken (NAAF)

Quality indicators of prehospital patient

Linn Therese Hagen (NAAF)

Simulation-based team training of nontechnical skills among anaesthetic staff Anne Strand Finstad (OUS)

High-fidelity simulation as part of clinical practice in nursing homes Camilla Olaussen (LDH/UIS)

Aspects of implementation and sustainability of Rapid Response Systems (RRSs) in hospitals: what makes them successful? A multi-method approach Siri Lerstøl (SUS/UiS)

### Postdoctoral projects

Patient and stakeholder involvement in resilient healthcare Veslemøy Guise (UiS)

Translating Resilience in Healthcare into practice by establishing a collaborative learning framework Cecilie Haraldseid-Driftland (UiS)

Resilience in healthcare: theoretical framework and indicator development. Hilda Bø Lyng (UiS)

Resilience in nursing homes and home care services before, and during the COVID-19 pandemic Malin Knutsen (UiS)

The impact of resilience training tools, and role of leadership in resilience, quality and safety in radiology Ann Mari Gransjøen (UiS)

Fighting pandemics with enhanced risk communication: Messages, compliance and vulnerability during the COVID-19 outbreak

Olena Koval (UiS)

Producing engaging - yet correct health communication videos (COVCOM) Marie Therese Shortt (UiS)

COVCOM: Fighting a pandemic through translating science Daniel Adrian Lungu (UiS)

COVCOM: Fighting a pandemic through translating science Siv Hilde Berg (UiS)

Stakeholder involvement in internal and external inspection of adverse events - a multi-level study of hospitals and regulatory inspection bodies in Norway Inger Johanne Bergerød (UiS)

Stakeholder involvement in internal and external inspection of adverse events - a multi- level study of hospitals and regulatory inspection bodies in Norway Sina Furnes Øyri (UiS)

Informal caregivers as sustainable partners in community healthcare

Heidi Dombestein (UiS)

IROS: Improving Radiological Services. From low-value care to effective highvalue services

Elin Kjelle (NTNU Gjøvik)

Reducing adverse events and enhancing resilience in cancer care by implementing digital symptom management after immunotherapy treatment

Ellinor Haukland (UiS/NLSH)

### **CONSORTIUM PARTNERS**

#### **SELECTED PUBLICATIONS**

Hall-Lord ML., Bååth C., Ballangrud R., Nordin A. (2021). The Swedish version of the TeamSTEPPS® Teamwork Attitudes Questionnaire (T-TAQ): A validation study. BMC Health Services Research

Aaberg O., Hall-Lord ML., Husebø S., Ballangrud R. (2021). A human factors intervention in hospital - evaluating outcome of a TeamSTEPPS program in a surgical ward. BMC Health Services Research

Ballangrud, R., Aase, K., Vifladt, A. (2021) Longitudinal team training program in a Norwegian surgical ward: a qualitative study of nurses' and physicians' experiences with implementation, BMC Health Services Research

Karlsen, T., Hall-Lord, M-L., Wangensteen, S., Ballangrud, R., (2021) Bachelor of nursing students' attitudes toward teamwork in healthcare: The impact of implementing a teamSTEPPS® team training program - A longitudinal, quasi-experimental study. Nurse **Education Today** 

Hofmann, B. M., Andersen, E. R., Kjelle, E. What can we learn from the SARS-COV-2 pandemic about the value of specific radiological examinations? BMC Health Services Research 2021

Gransjøen, A. M., Thorsen, K., Lysdahl, K. B., Wiig, S. Hofmann, B. M. (2021) Impact on radiological practice of active guideline implementation of Musculoskeletal guideline, as measured over a 12-month period. Acta Radiologica Open

#### HIGHLIGHTS 2021:

- One new PhD candidate became a member of the research group, in addition to an associate professor and a healthcare advisor. New head of the research group is associate professor Kristian Ringsby Odberg.
- Book launch by Sissel Eikeland Husebø and Randi Ballangrud: 'Teamwork in Healthcare. From a quality and patient

### **Patient Safety Research Group** at NTNU Gjøvik

The Patient Safety Research Group at Institute of Health Science (IHG), Faculty of Medicine and Health, NTNU Gjøvik is one of three partners in the SHARE Centre. The group has a Human Factors approach to their research with the aim of improving healthcare systems and processes, thus increasing patient safety. The research group is led by associate professor Kristian Ringsby Odberg.

There are currently 22 members of the Research Group of which 10 are involved in collaboration with the SHARE Centre. Collaboration activities consist of joint supervision of PhD candidates, joint publications, participation at research seminars, writing seminars, etc. These joint activities help to build the professional and collegial relationships that characterises SHARE.

In addition to joint activities with SHARE, the Patient Safety Research Group organizes meetings at the Gjøvik campus to discuss ongoing projects, new project ideas, research strategy, multidisciplinary projects, funding, and relevant theoretical perspectives. The Research Group works in close collaboration with Innlandet Hospital Trust and Karlstad University, Sweden.

### NTNU

Department of Health Sciences in Gjøvik

#### Ongoing projects in collaboration with SHARE

- From low-value care to high value services in radiology: measures, implementation and outcomes.
- Teamwork in hospital: A quasi-experimental study applying a Human Factor approach.
- Simulation-based team training of non-technical skills among anaesthesia
- Implementing TeamSTEPPS®2.0 teamtraining program in Bachelor of Nursing curriculum to enhance teamwork skills and patient safety.
- Coordinated and family-centred long-term care pathways for children and their families': A resilience perspective.
- Use of mortality data for detecting factors that may affect the occurrence of avoidable
- Team training to support medication administration in the ambulance services. A study of a teamwork interventions' impact on medication administration.

#### Members of the Patient Safety Research Group at NTNU Gjøvik





















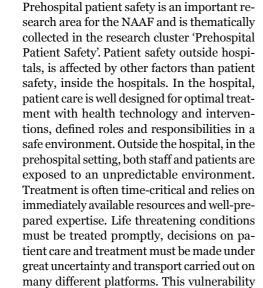
### **CONSORTIUM PARTNERS**



Stephen Sollid with colleagues in a prehospital setting. Photo: No.

# **Prehospital Patient Safety** at the Norwegian Air Ambulance Foundation

The Norwegian Air Ambulance Foundation (NAAF) collaborates with the University of Stavanger (UiS) on research and education in prehospital critical care and is one of three partners in the SHARE Centre.



is further amplified by the many elements of

the emergency chain and potential hand-over situations. All these factors impact the capacity to execute healthcare of the highest quality. Human factors play a core role in how well the providers of prehospital critical care handle this vulnerability.

To ensure and improve patient safety in a prehospital setting we need more knowledge on how to build, maintain and strengthen barriers against hazards and errors, and how to create, maintain and strengthen margins to allow for the necessary variation in medical care whilst still maintaining safe services.

The aim of our collaboration with UiS is to improve quality along the entire emergency chain by developing, implementing, and evaluating interventions.



### NAAF presently funds six PhD projects in SHARE:

- 'Comparing risk management in different medical crew com-position models in Helicopter Emergency Medical Services' by Kristen Rasmussen.
- 'Identification, validation and benchmarking of quality indicators in prehospital advanced airway management' by Alexander Kottmann.
- 3. 'National implementation of whole crew on-call in situ simulation in Norwegian HEMS; feasibility, challenges and benefits' by Per Bredmose.
- 'Geriatric trauma assessing patient safety' by Mathias Cuevas-Østrem.
- 5. 'Dispatch, Prehospital time, Interventions and Outcomes in a Norwegian Trauma population' by Inger Nilsbakken.
- 6. 'Quality indicators of prehospital patient safety' by Linn Therese Hagen.

#### 2021 Highlights

- Ann Kristin Wiik from NAAF continues her position as the Chairman of the board in SHARE.
- NAAF's involvement in SHARE produced eight peer-reviewed publications.
- In a year with few conferences both researchers and PhD fellows have contributed to several dissemination cases to various websites and professional channels.
- The Patient safety cluster researchers Elisabeth Jeppesen, Jo Røislien and Stephen Sollid have been involved in several digital and physical teaching lessons at the MSc Prehospital Critical Care at UiS.
- Inger Nilsbakken and Linn Therese Hagen have been hired as new PhD fellows. The aim of Nilsbakken's project is to investigate to what extent the ambulance services reach severely injured patients within acceptable time according to national quality indicators in a Norwegian trauma population. While Hagen's project will explore quality indicators of prehospital patient safety.
- NAAF is a funding partner of the project 'COVCOM; fighting pandemic through translating science'. Professor Jo Røislien who is project manager of COVCOM has a part time position at NAAF.
- NAAF is a funding partner of the 'Resilience in Healthcare' project.



SHARE - CENTRE FOR RESILIENCE IN HEALTHCARE

### **CELEBRATING PHILOSOPHIAE DOCTORS**

At SHARE the PhD candidates are at the heart of all our activities. Our strategy is to continuously work to build an attractive research environment for all PhD candidates and to establish sound and stable teams of supervisors. This approach has proven fruitful, and the Centre has a stable production of doctoral degrees. Both postdoctoral positions and PhD positions have been steadily increasing.



Our PhD fellows at the UiS Doctoral Promotion. From left: Inger Johanne Bergerød, Siv Hilde Berg (defended her thesis in 2020) Heidi Dombestein and Sina Furnes Øyri. Photo: Siri Wiig

In 2021 three of SHARE's PhD candidates defended their doctoral dissertations and earned the degree of Philosophiae Doctor. Here you can meet the candidates that convinced the evaluation committees in a skillful and solid manner: Inger Johanne Bergerød, Heidi Dombestein and Sina Furnes Øyri.

We asked them to tell us about their PhD theses, and what their professional life looks like after a completed PhD degree.



#### THESIS:

Quality and safety in hospital cancer care – a mixed methods study of next of kin involvement

#### MAIN SUPERVISOR

**Professor Siri Wiig,** University of Stavanger, SHARE – Centre for Resilience in healthcare

#### **CO-SUPERVISORS**

Adjunct Professor Geir Sverre Braut, Western Norway University of Applied Sciences / Stavanger University Hospital

**Bjørnar Gilje**, PhD, Stavanger University hospital

### Inger Johanne Bergerød

Bergerød's thesis addresses the lack of knowledge on next of kin's role for quality and safety in hospital cancer care, and the need for methods and tools for next of kin's systematic involvement in these services. The PhD has produced a guide for next of kin involvement that could be adopted by cancer care services in Norway and might be adapted for use in other healthcare settings. Inger Johanne Bergerød defended her thesis in health and medicine at the Faculty of Health Sciences (UiS) on the 21st of May 2021.

The study addresses the lack of knowledge on next of kin's role for quality and safety in hospital cancer care, and the need for methods and tools for next of kin's systematic involvement in these services.

The aim of the study was to explore the role of next of kin for quality and safety in hospital cancer care, and to develop a consensus-based guide for next of kin involvement in hospital cancer care. This thesis has a mixed methods case study design including 1) a multiple embedded case study with managers and healthcare professionals (n=32) within cancer care departments in two university hospitals in Norway 2) a mapping of next of kin experiences with a questionnaire survey measuring their satisfaction with cancer care in the same two hospitals (n=238); and 3) conducting a modified Nominal group technique consensus process with a stakeholder groups (n=20) from both hospitals and next of kin representatives.

The findings were integrated into a guide for next of kin involvement in hospital cancer care. The thesis has demonstrated that next of kin hold a vital role for quality and safety in the cancer care in the two case hospitals (e.g., transitions, palliative care, pain treatment, motivation, daily care). It also disclosed that hospital cancer care lacked systematic next of kin involvement in the organization of healthcare services. In addition, tools, and guides for sound next of kin involvement were missing. By identifying suggested methods for involvement (e.g., system improvement, user surveys, one appointed healthcare professional for the next of kin, closer interaction with support bodies) from the managers', healthcare professionals', and next of kin' perspectives, and by integrating these into a requested tool the thesis has the potential to support managers' and healthcare professionals' future working on quality and safety in hospital cancer care.

Inger Johanne Bergerød (44) is an oncology nurse and holds a Master degree in Health Sciences with a specialization in quality and safety from the University of Stavanger from 2012. She works at SHARE as a postdoctoral fellow and as a centre coordinator.

### CELEBRATING PHILOSOPHIAE DOCTORS



#### THESIS:

Adult-child Caregivers' Motivations when Caring for Home-dwelling Parents with Dementia

#### MAIN SUPERVISOR

**Professor Karina Aase,** University of Stavanger, SHARE – Centre for Resilience in healthcare

#### **CO-SUPERVISORS**

Professor Anne Norheim, University of Stavanger, Faculty of Health Sciences, Department of Caring and Ethics

### Heidi Dombestein

Dombestein's thesis explores how informal caregivers' motivation to care for a home-dwelling parent with dementia is affected over time. Self-determined motivation is preferred by the caregivers because it is associated with better health, well-being, and quality of life. At the same time, the study contributes with new knowledge about the nuances and complexity of being a caregiver. Heidi Dombestein defended her thesis at the Faculty of Health Sciences (UiS) on the 20th of August 2021.

In the thesis, adult sons and daughters were interviewed individually about what motivates them to take care of home-dwelling parents with dementia. Focus group interviews were then conducted in which the adult children discussed their experiences with community healthcare services and how it can be arranged for caregivers to sustain their motivation. In the article-based dissertation, a literature review was also conducted to summarize previous research in the field.

The results show that caregivers' motivation can be maintained through three psychological needs. The need for belonging is most prominent and includes that caregivers have good relations with all parties involved, and that the collaborative climate between health-care professionals and caregivers is satisfactory.

The second need is competence. Here it was found that caregivers who have knowledge about dementia and how the situation can be handled, are less frustrated and become more easily involved in their parents' healthcare services. The adult children had the capacity and desire to be involved as competent partners together with healthcare professionals.

The third need concerned autonomy. This included caregivers' experience of having choices and choosing which tasks they contribute to, and which they do not. For caregivers to maintain motivation when parents live at home with dementia, measures should thus be implemented that support their need for belonging, competence and autonomy.

Heidi Dombestein (44) is born in Nordfjord and now lives on Mosterøy, right outside of Stavanger. She is a nurse and holds a Master degree in Health Sciences with a specialization in aging and dementia from the University of Stavanger from 2014. She works at SHARE as a postdoctoral fellow and as a coordinator for Network for Carer Research.



#### THESIS:

Healthcare Regulation and Resilience a Norwegian Multilevel Case Study

#### MAIN SUPERVISOR

**Professor** Siri Wiig, University of Stavanger, SHARE - Centre for Resilience in healthcare

#### **CO-SUPERVISORS**

Adjunct Professor Geir Sverre Braut, Western Norway University of Applied Sciences / Stavanger University Hospital

Professor Carl Macrae, Nottingham University Business School, SHARE-Centre for Resilience in Healthcare

### Sina Furnes Øyri

Øyri's PhD thesis explores the regulatory framework referred to as 'the Quality Improvement Regulation', which was set out in 2017 to support local, management-based quality and safety efforts in Norwegian hospitals. By investigating the framework's possible links to adaptive capacity in hospital management of quality and safety enhancing activities, the thesis unites the perspectives of healthcare regulation and resilience in healthcare. Thus, Øyri's thesis sheds new light on how regulators and inspectors may design, inspect, and enforce a regulatory regime, and thereby contribute to adaptive capacity, anticipatory capacity, and learning in various hospital contexts. Overall outputs from this thesis are important to the development process and implementation of future regulatory amendments. Sina Furnes Øyri defended her thesis at the Faculty of Health Sciences (UiS) on the 26th of August 2021.

The study was designed as a multilevel, single embedded case study, with data retrieved from three levels of the Norwegian healthcare system: macro-level (three governmental regulatory bodies; regulators), meso-level (three County Governors; inspectors), micro-level (three hospitals retrieved from two regional health authorities; hospital managers). Data was collected by approximately 500 pages of documentary evidence, 29 individual interviews and 3 focus group interviews (10 participants): in total 39 participants. Data was analysed by legal dogmatic and qualitative content analysis. Findings are published into three separate research articles, each representing one out of the three system levels investigated.

Findings revealed that regulators considered the perspectives of variation, complexity, and uncertainty in hospital settings to be important regulatory design elements. The latter resonates with resilience in healthcare concepts and contradicts previous research. The Quality Improvement Regulation contributed to context adaptation, by supporting nondetailed riskbased organizing and management of quality and safety efforts. However, hospital

managers' autonomy and adaptive capacity to tailor quality improvement efforts were imperative for the regulatory framework to have any relevant impact on hospital management, and quality improvement activities at a clinical level. Findings demonstrated that limited involvement of clinicians in the regulatory development process could hamper quality improvement efforts. Inspectors on their part, could nurture learning by improving their follow up routines, use inspectors with expert knowledge, and add hospital self-assessment into their activities. Øyri's thesis highlights the importance of ensuring that any macro-level quality improvement initiatives and regulatory requirements are accompanied by appropriate resourcing, support, and advanced preparation to ensure the best possible chance of getting implemented effectively.

Sina Furnes Øyri (37) holds a Master of Laws, University of Oslo, a bachelor's degree in political science and Master of Societal Safety, University of Stavanger. She is currently a postdoctoral fellow at SHARE – Centre for Resilience in healthcare.

### RESEARCH DISSEMINATION

### International Symposium of Tokyo Metropolitan University

In line with the SHARE Research Strategy (2018–2022) mobility, and international collaboration is a core priority in the Centre's efforts to reach an international position within the field of quality and safety in healthcare. Due to general challenges associated with the Covid-19 situation and travel restrictions all over the world, SHARE researchers and partners have sought alternative ways of collaboration and dissemination throughout 2021. The researchers' activities have resulted in the development of new research projects, scientific publications, participation at digital seminars, conferences and symposium, new collaborations and guest lectures to a variety of audiences.

In March 2021 SHARE PhD candidate Torunn Strømme participated at *'The International Symposium of Tokyo Metropolitan University'*. Initially Strømme was supposed to travel to Tokyo and combine the presentation with a visit to the Tokyo Metropolitan University, but due to Covid-19 restrictions the Symposium was held digitally.

The symposium entitled 'Development and evaluation of International standard for simulation-based nursing education system' was hosted by Dr. Yukiko Orii and her team. It was two folded, first with studio lectures available for the participants several weeks in advance followed by a digital panel debate.

Strømme's participation entailed a studio lecture entitled 'Improving healthcare professionals' competence in early deterioration frail older patients in homecare: A qualitative study'. NettOp, the department for development of digital learning resources at UiS, assisted Strømme with valuable tips during the pre-recording of the lecture. The studio lecture was then subtitled in Japanese before it was made available for the Japanese audience attending the symposium.

Participants at the panel debate came from all over the world; Dr. Janet Willhaus from the United States, Dr. Steve Guinea from Austral-

S Improving healthcare professionals comprehence in early recognition of deteriorating frad older patients in homecare: A qualitative study.

私の指導教員はKarina Asse教授とIngrid Tyoflat教授です

ia, Ms. Sabrina Koh from Singapore, Ms. Susan Strong from the United Kingdom, Dr. Yukiko Orii from Japan, and Torunn Strømme from Norway. The debate addressed research and experiences related to simulation in general, as well as to the topics of the studio lectures. All questions were sent to the panel participants in advance. The entire symposium was simultaneously translated live from English to Japanese, and Japanese to English. This made participating a bit more demanding than usual for a panel debate. Fortunately, the Japanese team did an outstanding job in organizing the symposium which eased the participants partaking in the discussions. This experience really made me feel out of my comfort zone' Strømme says in a comment. 'Nevertheless, I encourage other PhD-students to take the leap and participate, as it is highly educational and a great opportunity to practice presentations in English, as well getting an understanding of the expectations in other research environ-

Strømme would like to thank Line Hurup Thomsen (USHT Rogaland and Helse-campus) who put her in touch with Dr. Orii and her team, and Svend Haakon Kristensen from Laerdal Medical, Japan who has been the contact person in Japan for supporting the participation at the meeting.



## SHARE International Symposium for Early Career Research in Quality and Safety



On the 23rd and 24<sup>th</sup> of November 2021 SHARE hosted the first digital International Symposium for Early Career Researchers in Quality and Safety. The purpose of the Symposium was to give early career researchers an opportunity to practice presenting at a conference, as well as participating in professional academic discussions and building networks, in a safe and encouraging setting.

During the four sessions of the symposium a total of 29 people presented their four-minute



The symposium was held digitally. This is a screenshot of one of the sessions.

hoto: Private

pre-recorded-video with their lecture, and a total of 50 participants contributed to the plenary discussions throughout the symposium. The participants reflected the international focus as they came from a variety of countries with contributors from Australia, England, USA, Italy, New Zealand, Norway, and Sweden.

The symposium had a presentation dedicated to career development in academia led by Professor Siri Wiig, as well as two keynote lectures given by Professor David Bates and Professor Jane O'Hara. David Bates from Harvard University is one of the world's most cited patient safety researchers, while Jane O'Hara from the University of Leeds is a leading patient and family involvement researcher.

Both keynote speakers are affiliated with the SHARE Centre and are important members of the SHARE Centre's professional research network.

The symposium committee, consisting of Lene Schibevaag, Inger Bergerød, Heidi Dombestein and Cecilie Haraldseid-Driftland found the experience both rewarding and educational. They were especially pleased that the participants found the symposium highly valuable as a learning arena.

SHARE - CENTRE FOR RESILIENCE IN HEALTHCARE

### RESEARCH DISSEMINATION



### Norwegian Patient Safety Conference PSC2021



The Patient Safety conference (PSK) in Norway is an important meeting arena for everyone who works with or is interested in patient safety and quality improvement. The goal of the conference is to inspire, give practical advice, tools, tips, and tricks to everyone working with and within healthcare, but particularly to clinicians, leaders, and quality improvement agents. In 2021 the conference was held digitally on the 3rd and 4th of November. The main topic of this year's conference was 'Together we can make a change'. Over 6000 people signed up for the conference and 9 out of 10 participants believed that their participation would contribute to improvements in their practice.

A total of four researchers from SHARE contributed to the PSK2021 programme. During the first day postdoctoral fellow Siv Hilde Berg contributed with the topic 'How to succeed with the vision of zero patient injuries?' and Professor Olav Røise contributed to a plenary session related to 'how to break the silence' and encurraged all practicians to speak honestly about their own mistakes.

On the second day postdoctoral fellow Cecilie Haraldseid-Driftland held a keynote speech



entitled 'What is Resilience?' and both Professor Siri Wiig and Cecilie Haraldseid-Driftland contributed to the plenary session, discussing 'Learning from success'.

After the conference the themes 'breaking the silence' and 'resilience' were rated by the conference participants to be some of the most valuable contributions from the conference. Being able to contribute to the conference and reaching a high number of clinicians and participants interested in patient safety and quality, felt especially rewarding for the contributors from SHARE. This shows that our research is deemed as valuable and is of great interest to the healthcare professionals who participated at the conference.



Cover of the book 'Teamwork in Healthcare' edited by Sissel Eikeland Husebø and Randi Ballangrud.

Photo: Private

# Book launch: Teamwork improves quality and patient safety in healthcare

In 2021 Sissel Eikeland Husebø, UiS, and Randi Ballangrud, NTNU Gjøvik, launched the book *Teamwork in healthcare. From a quality and patient safety perspective*'. The book is the result of a longstanding research collaboration between SHARE and NTNU Gjøvik and the idea for the book was developed at a SHARE writing seminar. The editors want to promote teamwork as an essential structure in today's healthcare service and make students and the practice field more aware of the nature and importance of teamwork and teamwork skills in quality and patient safety work.

The book is in Norwegian, includes 17 chapters, and provides a good overview of the topic. Throughout the book, teamwork is themed and related to various clinical contexts such as the municipal healthcare services, the pre-hospital settings, mental healthcare services, and different types of hospital units. Readers of the book will learn that extensive research has identified failures in teamwork as a key risk factor when patients are harmed. This is perhaps the strongest driver for a cultural change in the direction of more knowledge into teamwork according to the editors. – "We want to contribute with knowledge about what teamwork is, why it is important, and how teamwork can be improved



The editors Sissel Eikeland Husebø and Randi Ballangrud, with the book 'Teamwork in Healthcare

Photo: Privat

through training, in order for patients to receive high quality and safe healthcare services", Sissel and Randi explains. It is only recently that attention has been brought to the fact that teamwork and communication skills must be learned and practiced, in the same way as one would learn and practice individual skills and practical procedures in healthcare.

### **OTHER ACTIVITIES**



Network for Carer Research

#### **Facts**

- Network for Carer Research was established at the University of Stavanger in 2013.
- In 2018, the coordination of the Network was integrated in the SHARE Centre.
- Currently, the Network consists of approximately 190 affiliated members with a range of different backgrounds such as researchers, clinical practitioners, and representatives from other stakeholder groups, mostly from Norway.

Screenshot from the digital conference 22nd September 2021. From left; Unn Birkeland, Heidi Dombestein on the screen, Anne Kristine Bergem and Inger Johanne Bergerød who physically participated in the studio.

### **Network for Carer Research**

The Network is a facilitator for patient and stakeholder involvement in SHARE. The main purpose of the Network is to contribute to development, dissemination of knowledge and competence within the field of informal carer research, primarily by gathering researchers, clinical practitioners, and representatives from other stakeholder groups. The Network representatives participate in national and international program committees as well as contributing to stakeholder gatherings such as annual Network seminars.

Inger Johanne Bergerød and Heidi Dombestein hold the positions as network coordinators while Siri Wiig is the scientific lead. The coordinators main task has been to follow up on the 5 - year strategy for the Network developed in 2018 (available online at the SHARE website). This year both Bergerød and Dombestein defended their PhD thesis on topics related to informal carers. In addition, one seminar for the Network members was organised in May where approximately 40 participants attended digitally. Network members presented their research and generated discussions in the group. Moreover, the Network reference group met in June and discussed further work on creating a holistic overview of the carer research in Norway. This

is further operationalised into a review of the literature. The Network has also been involved in an evaluation of the national guideline for informal caregiving (Pårørendeveilederen).

#### National Carer Conference 2021

Network for Carer Research was a partner in organising the conference and network coordinator Inger Johanne Bergerød participated in the program committee. In 2021 the conference was organised as a digital event due to COVID-19. The overarching theme was Sustainability – power to carry the caregiver role. There was a large interest in the conference and about 1800 participants attended through streaming.



The National Carer conference is a collaborative initative between the following partners:

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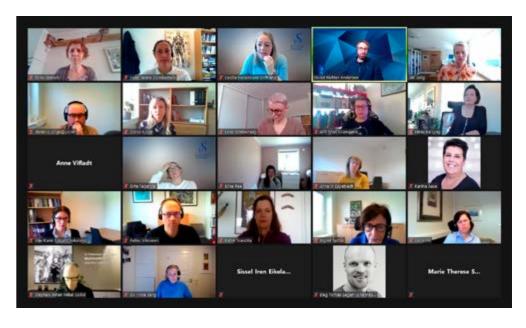








Screenshot from one of the fully digital research meetings in March 2021. Photo: Private





Presentation by Siri Wiig at the monthly research meeting in December.

Photo: Private

### Monthly Research Meetings

The longstanding tradition of hosting monthly research meetings has always been a priority for the SHARE Research Centre, a tradition that has become even more important through a worldwide lingering pandemic. The lack of opportunities to travel and host physical meetings has made the Centre facilitate for more hybrid meeting options. In line with the restrictions at any particular time, the research meetings have been hosted through a variety of options eighter fully digital, part digital and part physical, or fully physical. The focus has been to provide as many researchers as possible with the opportunity of getting together and sharing academic discussions and meeting up with fellow research colleagues – either in person or via a digital platform like Zoom.

### Facts concerning monthly research meetings:

- The meetings are for all researchers affiliated with the Centre as well as for master students supervised by our researchers.
- On average, about 15–25 researchers attend each meeting, while through the digital platform as many as 30 researchers joined the meetings.
- A typical agenda consists of two sections: a short information section on ongoing activities and a longer section on scholarly presentations and feedback.

The research meetings at SHARE constitute an important arena for practicing scholarly presentations and for receiving feedback in an informal and constructive atmosphere. The research meetings have a solid tradition for providing constructive feedback in a safe environment which is highly appreciated by the members. Research meetings are also an excellent arena for learning and sharing knowledge across research projects, and for introducing new researchers or visiting scholars to the larger research Centre environment.

### **OTHER ACTIVITIES**

The attendants at the writing seminar 17–19<sup>th</sup> of November 2021.

Photo: Siri Wiig



### Writing Seminars

SHARE has a longstanding tradition for arranging an annual three-days writing seminar at Farsund resort in the south of Norway. Due to the circumstances of the last two and a half years, the Centre decided to double the amount of writing seminars and held two seminars throughout 2021. Both seminars were highly attended and much appreciated by the researchers who were given the opportunity to write, socialise and get inspired in the nice surroundings at Farsund.

The seminars were held in June and in November. During the seminar in June, 27 researchers from UiS, NTNU Gjøvik and NAAF attended, while 19 UiS and NTNU Gjøvik researchers attended the seminar in November. Both three-day seminars where structured into eight writing sessions in combination with a social program featuring communal

meals, nature walks in the surrounding areas, sauna, and swimming in the sea. The highlight on the social program in November was the team-quiz featured by the attendants from NTNU Gjøvik. The organizing committee will strive to make this social highlight at steady event on all writing seminars.



The quiz-masters, Anne Vifladt and Tore Karlsen.

Photo: Siri Wii



Concentrated writing in the shared writing space.

### **FINANCIAL STATUS**

SHARE's revenue is based on two components: basic funding from the University of Stavanger and reallocated overhead funds from externally funded research projects.

### Externally funded project grants currently affiliated with SHARE (Numbers in mill NOK):

Project	Project period	Funding from Research Council Norway/Other funding body	Own financing from UiS and partners	Contractual value
SAFE-LEAD	2016-2021	12,0	10,4	22,4
QUALinCLINStud	2018-2023	14,0	11,6	25,6
RiH	2018-2023	12,5	53,6	66,1
Covcom *	2020-2022	5,0	6,5	11,5
Country wide system audit	2021-2023	1,2	NA	1,2
Norhed II	2021-2026	17,6	NA	17,6
TOTAL				

The externally funded project grants are budgeted with a substantial amount of own financing in the forms of researcher time set aside by SHARE researchers with the three consortium partners (UiS, NAAF, NTNU Gjøvik) and by other collaborating partners. \* Covcom is funded by Trond Mohn Foundation.

#### SHARE administration project - accounting 2021

The funds for coordinating and running the daily activities of SHARE are set aside in an administration project, with the following items:

Transfer from 2020	1.110.168
Revenues:	
Basic funding from UiS	1.964.059
Reallocated overhead funds	1.349.947
Reward from Helse Vest	75.000
Scientific expert funding	40.500
Expenses:	
Salaries and social costs	2.718.482
Other operating expenses	373.158
Own financing to project	214.297
Result:	
Transfer to 2022	1.233.738

The financial value of externally funded projects in SHARE and the positive results of the administration project document an economically healthy Centre status for 2021.

The researchers within and affiliated with the SHARE Research Centre have contributed to a total of 268 different publications in 2021. There has been published a total of 56 academic journal articles, 1 book, 21 academic book chapters, 2 reports, 3 PhD theses, 158 conference contributions and scholarly presentations, 9 popular science contributions, 7 media contributions, and 11 website materials.

#### Overview of academic contributions 2018-2021

Dissemination activities	2018	2019	2020	2021
Academic journal articles	35	30	53	56
Books, book chapters and reports	5	10	3	24
Dissertations	0	3	5	3
Conference contributions and scholarly presentations	106	106	57	158
Popular science contribution	7	13	8	9
Media contributions and website material	4	8	20	18
Sum	157	170	146	268

### Academic journal articles

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### Conference contributions and scholarly presentations

- Aaberg, Oddveig Reiersdal; Husebø, Sissel Iren Eikeland: Hall-Lord, Marie Louise: Ballangrud, Randi. TeamSTEPPS® and the Impact on Patient Safety Culture in a Surgical Ward – a Controlled Study. (Virtual poster with oral presntation video). Virtual International Forum, Europe 2021 BMJ; 2021-06-10-2021-06-1. NTNU UIS UIA
- Aase, Ingunn; Wiig, Siri. Episode nr.10: Bak sceneteppet til forskningsprosiektet. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20.
- Aase, Ingunn; Wiig, Siri. Episode nr.11: Hvordan er kvalitet forstått blant ledere og ansatte i sykehjem og hjemmetjenesten. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20. UIS
- Arora, Sanjana; Bø, Bodil; Tjoflåt, Ingrid; Eslen-Ziya, Hande. Immigrants in Norway: Resilience, Challenges and Vulnerabilities during COVID-19. SHARE fagmøte; 2021-04-28.
- Baluszek, Joanna Barbara. Video Consultation Self Efficacy in Specialized Healthcare. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-
- Berg, Siv Hilde. Bruk av erfaringsbasert kunnskap fra pasienter og helsepersonell i opplæring innen selvmordsforebygging. Møte; 2021-11-05. UIS
- Berg, Siv Hilde. Comprehending and acting on pandemic health risk differently. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS
- Berg, Siv Hilde. Comprehending and enacting on complex health risk information: A mental models' study of peoples' perceptions of COVID-19 communication (prelimenary results). Covcom meeting; 2021-06-24. UIS
- Berg, Siv Hilde. Exponential growth bias of infectious diseases: review (study plan). COVCOM meeting; 2021-12-20. UIS
- Berg, Siv Hilde. Hvordan kan ulike sikkerhetsfaglige teorier bidra til kunnskap om alvorlige hendelser og håndtering av disse for å redusere risiko for pasientskader? Prøveforelesning for stilling som førsteamanuensis; 2021-02-15. UIS
- Berg, Siv Hilde. Involving the public and experts in creating pandemic health communication. Citizen science seminar; 2021-
- Berg, Siv Hilde. Key concepts in pandemic health risk communication: Expert study (prelimenary findings). Covcom meeting; 2021-11-04. UIS
- Berg, Siv Hilde. Key essential topics for risk communication during pandemics. COVCOM meeting; 2021-05-12. UIS
- Berg, Siv Hilde. Key topics relevant for video creation regarding pandemic health communication to the public. COVCOM meeting; 2021-03-24. UIS

- Berg, Siv Hilde. Presentasjon av avlagte doktorgrader i HelseVest, Safe clinical practice for patients hospitalised in mental healthcare during a suicidal crisis. Nettverk for pasientsikkerhetsforskning i Helse Vest; 2021-09-07-2021-09-08. UIS
- Berg, Siv Hilde. Resilience and learning: different accident models and its impact on learning. Lecture Master of Prehospital Care; 2021-10-21. UIS
- Berg, Siv Hilde. Resilient mental healthcare. Jönköping Academy Improve seminarium; 2021-09-07. UIS
- Berg, Siv Hilde. Status and plan for data collection. COVCOM internal meeting: 2021-01-20. UIS
- Berg, Siv Hilde. Tailoring the health risk communication message by using the mental models approach. 'Trust Me!' Truthfulness and Truth Claims across Media; 2021-03-09-2021-03-12. UIS
- Berg, Siv Hilde. Økopsykologi: Hvordan klima og miljøkrisen påvirker mental helse, mekanismer for naturens påvirkningskraft, helbredelse gjennom naturen. Forlesning i Nettverk for samfunnspsykologi; 2021-08-27. UIS
- Berg, Siv Hilde; Shortt, Marie Therese; Røislien, Jo; Lungu, Daniel Adrian; Thune, Henriette; Brønnick, Kolbjørn Kallesten; Wiig, Siri. Health authorities' health risk communication with the public during pandemics: a rapid scoping review. Public Communication of Science and Technology Conference 2020+1.; 2021-05-24-2021-05-26. UIS
- Bergerød, Inger Johanne. Bruk av simulering som pedagogisk metode i helseutdanninger. Forelesning for UiS; 2021-12-10. UIS
- Bergerød, Inger Johanne. Doktorgradspresentasjon. Quality and safety in hospital cancer care – a study of next of kin involvement. Nettverk for pasientsikkerhetsforskning i Helse Vest; 2021-09-07.
- Bergerød, Inger Johanne. Hva nå for pårørende? Sykepleierkongressen; 2021-11-30-2021-12-02. UIS SUS
- Bergerød, Inger Johanne. Kort presentasjon av avhandlingen 'Quality and safety in hospital cancer care - a mixed methods study of next of kin involvement'. Møte med Kreftforeningen; 2021-10-21. SUS UIS
- Bergerød, Inger Johanne. Kvalitet og sikkerhet i sykehus – pårørendes rolle og bidrag i kreftomsorgen. Regional forskningskonferanse innen rehabilitering; 2021-10-28. SUS UIS
- Bergerød, Inger Johanne. Next of kin involvement and patient safety – the development of an involvement guide. Master course in Research by Design and Tangible Interaction; 2021-10-22. UIS
- Bergerød, Inger Johanne. Presentasjon av avhandlingen 'Quality and safety of cancer care: a mixed methods study of next of kin involvement' for styret i SHARE. Styremøte; 2021-11-10. UIS
- Bergerød, Inger Johanne. Pårørendes sin rolle i kreftbehandling. Digitalt innlegg for Kreftforeningen; 2021-08-31. UIS SUS

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- Bergerød, Inger Johanne. User and next of kin involvement in patient safety. Master course in Patient safety -theory and practice; 2021-09-08. UIS
- Bergerød, Inger Johanne. What is the current state of patient safety in cancer care in Norway, and how does this reflect resilience of the system? Prøveforelesning; 2021-05-21. SUS UIS
- Bergerød, Inger Johanne; Dombestein, Heidi. Konsept/ide presentasjoner i master kurs 'Research by Design and Tangible Interaction'. Workshop med presentasjon av konsept/ide for tjenestedesign; 2021-11-03. UIS
- Bergerød, Inger Johanne; Dombestein, Heidi. Presentation of Network for Carer research and SHARE- centre for resilience in healthcare/UiS. Besøk fra South- Eastern Finland University of Applied Sciences; 2021-11-11. UIS
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- Cuevas-Østrem, Mathias; Røise, Olav; Wisborg, Torben; Jeppesen, Elisabeth. Røntgenundersøkelser av bekkenet hos eldre traumepasienter. En studie fra Nasjonalt Traumeregister. Ortopedisk høstmøte; 2021-10-28. UIS UiO UiT
- Cuevas-Østrem, Mathias; Wisborg, Torben; Røise, Olav; Jeppesen, Elisabeth. Geriatric trauma patients are less likely to receive advanced prehospital care. A study from the Norwegian Trauma Registry. Anestesiologisk høstmøte; 2021-10-28. UIS UiO
- Dombestein, Heidi. Adult-child Caregivers' Motivations when Caring for Home-dwelling Parents with Dementia [Disputaspresentasjon]. Disputas – avhandlingspresentasjon; 2021-08-20, UIS
- Dombestein, Heidi. 'Dråpen som får begeret til å flyte over' - faktorer som avgjør om personer med demenssykdom kan bo hjemme [Prøveforelesning]. Prøveforelesning for graden philosophiae doctor i helse og medisin; 2021-08-20. UIS
- Dombestein, Heidi. Informal caregivers in research and practice. Mastercourse NTNU Gjøvik - IDG4112, Research by Design and Tangible Interaction: 2021-10-22. UIS
- Dombestein, Heidi. Invitert gjest i studio på 'Pårørendekonferansen 2021'. Pårørendekonferansen 2021; 2021-
- Dombestein, Heidi. Motivasjon i pårørenderollen når foreldre med demens bor hjemme. Avhandlingspresentasjon under seminardel, styremøte i SHARE; 2021-11-10. UIS
- Dombestein, Heidi. Nettverk for pårørendeforskning en kort presentasjon. Møte med Kreftforeningen; 2021-10-21. UIS

- **Espetvedt, Annelin.** Olfactory training for the recovery of smell after COVID-19 and its impact on the quality of life - A brief presentation of the PhD project plan. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS
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- Fagerdal, Birte; Lyng, Hilda Bø; Guise, Veslemøy; Wiig, **Siri.** Adaptive capacity in hospital teams a multiple case study. Workshop 2021 RHCS; 2021-08-16-2021-08-18. UIS
- Fagerdal, Birte; Wiig, Siri; Lyng, Hilda Bø; Guise, **Veslemøv.** Resilience in healthcare – a team based approach. The analysis process. Resilience in Healthcare international meeting; 2021-09-23. UIS
- Finstad, Anne Strand. Experience from simulation-based team training of non-technical skills and the significance in clinical practice. SHARE International Symposium for Early Career Research in Quality and Safety; 2021-11-23-2021-11-24. OUS
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- Frøiland, Christina Tølbøl; Laugaland, Kristin Alstveit. Aiming for quality in nursing home care: rethinking clinical supervision and assessment of student nurses in clinical studies. Informasjonsmøte for sykehjem; 2021-01-25. UIS

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- Guise, Veslemøy. SHARE Patient and Stakeholder Involvement Strategy 2020–2022. SHARE fagmøte; 2021-09-22. UIS
- **Guise, Veslemøy.** Stakeholder analysis: how to identify, categorize, and map stakeholders and stakeholder relationships in healthcare systems research. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS
- **Guise, Veslemøy.** Stakeholderanalyse. Resilience in Healthcare project WP2 workshop; 2021-09-28. UIS
- Guise, Veslemøy; Haraldseid-Driftland, Cecilie; Lyng, Hilda Bø; Fagerdal, Birte; Alsvik, Janne Gro; Schibevaag, Lene; Wiig, Siri. Identifying, categorizing, and mapping stakeholders and stakeholder relationships in resilience in healthcare: preliminary findings from a stakeholder analysis. Resilient Health Care Society Digital Summer Workshop 2021; 2021-08-16-2021-08-18. UIS
- Haraldseid-Driftland, Cecilie. Hva er Resiliens? Pasientsikkerhetskonferansen; 2021-11-03. UIS
- Haraldseid-Driftland, Cecilie. 'Learning from success –
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  International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS
- **Haraldseid-Driftland, Cecilie.** Presentasjon SHARE Involveringspanel. Workshop med stakeholdere; 2021-05-27. UIS
- Haraldseid-Driftland, Cecilie. Resilience in Healthcare-Learning from success. Workshop med forskere; 2021-04-22. UIS
- Haraldseid-Driftland, Cecilie; Billett, Stephen; Guise, Veslemøy; Schibevaag, Lene; Alsvik, Janne Gro; Fagerdal, Birte; Lyng, Hilda Bø; Wiig, Siri. The role of collaborative learning in resilience in healthcare – A thematic qualitative metasynthesis of resilience narratives. RHCN summer workshop 2021; 2021-08-16-2021-08-18. UIS
- **Haraldseid-Driftland, Cecilie; Wiig, Siri.** Hvordan lære av hva som går bra? Pasientsikkerhetskonferansen; 2021-11-03. UIS
- **Husebø, Sissel Iren Eikeland.** Reflection on simulation. SimPro; 2021-04-07. UIS
- Husebø, Sissel Iren Eikeland. Review of reflection in simulationbased learning. European Society of Medicine, General Assembly 2021; 2021-08-19–2021-08-21. UIS
- **Husebø, Sissel Iren Eikeland.** Teamarbeid på 3F. Fagdager på 3F, Stavanger universitetssjukehus; 2021-05-10. UIS
- Husebø, Sissel Iren Eikeland; Ballangrud, Randi. Boklansering: Teamarbeid i helsetjenesten. Fra et kvalitets- og pasientsikkerhetsperspektiv. Bokbad på Forskningsdagene ved NTNU i Gjøvik; 2021-09-29. UIS NTNU

- Idsøe-Jakobsen, Ingvild. Exploring risk perception, sensemaking, leadership, and adaptive capacity in homecare services – a qualitative study. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23–2021-11-24. UIS
- Johannessen, Terese. Refleksjoner om SAFE-LEAD guiden. Ledersamling; 2021-09-09. UIS
- **Johannessen, Terese.** Resultater fra SAFE-LEAD intervensjonen. SAFE-LEAD Light; 2021-06-10. UIS
- Johannessen, Terese; Aase, Ingunn. Episode nr. 5: Sammenhengen mellom lederguiden og lederforskriften. SAFE-LEAD podden – UiS podkast; 2021-01-13. UIS
- Johannessen, Torunn Beate; Holm, Anne Lise; Storm, Marianne. Presentasjon av artikkelen 'Trygg og sikker bruk av velferdsteknologi i hjemmebasert helse- og omsorgstjeneste' på seminaret (webinar) 'Opplæring i forbindelse med velferdsteknologi» arrangert av Norsk velferdsteknologiprogram (NVP). 'Opplæring i forbindelse med velferdsteknologi»; 2021-06-18. HVL UIS
- **Kattouw, Christophe Eward.** Å oppdage eksamensfusk, hvorfor og hvordan? Pedagogisk uke, Det helsevitenskapelige fakultet; 2021-04-19. UIS
- Krijger, Lou; Viksveen, Petter; Andvik, Maren McLean; Cardenas, Nicole Elizabeth; Cuddeford, Oliver; Duerto, Samuel; Game, Julia Rose; Ibenfeldt, Maya; Meldahl, Laia Gomez; Mustafa, Murad; Tong, Mathias. Involvement of adolescents in mental health research. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24 UIS
- **Laugaland, Kristin Alstveit.** Kvalitet i praksisstudier i sykehjem. Presentasjon av forskningsprosjekt; 2021-08-23. UIS
- Laugaland, Kristin Alstveit; Aase, Ingunn; Frøiland, Christina Tølbøl. Aiming for quality in nursing home care: rethinking clinical supervision and assessment of student nurses in clinical studies. Informasjonsmøte for sykehjem; 2021-08-23. IIIS
- Laugaland, Kristin Alstveit; Aase, Ingunn; Frøiland, Christina Tølbøl. Aiming for quality in nursing home care: rethinking clinical supervision and assessment of student nurses in clinical placement. Pedagogisk uke; 2021-04-20-2021-04-20.
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- **Lungu, Daniel Adrian.** How to perform randomized controlled trials on the effect of targeted health communication? 'Trust Me!' Truthfulness and Truth Claims across Media; 2021-03-09-2021-03-12. UIS
- Lungu, Daniel Adrian. Testing the influence of multiple factors on health video communication outcomes: a randomized controlled between-subjects design. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS

- Lyng, Hilda Bø; Macrae, Carl James?; Guise, Veslemøy; Haraldseid-Driftland, Cecilie; Fagerdal, Birte; Schibevaag, Lene; Alsvik, Janne Gro; Wiig, Siri. Balancing adaptation and innovation for resilience in healthcare. Resilience in Healthcare Society Workshop RHCS; 2021-08-16-2021-08-18. UIS
- Lyng, Hilda Bø; Wiig, Siri; Guise, Veslemøy; Haraldseid-Driftland, Cecilie; Macrae, Carl James; Fagerdal, Birte; Schibevaag, Lene. How to Develop Indicators for Resilience in Healthcare from Capacities. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23–2021-11-24. UIS
- Magerøy, Malin Emilia Rosell. Exploring leadership perspectives- the dual responsibility of HSE, and patient safety and quality of care. International Symposium for Early Carer Research in Quality and Safety; 2021-11-23-2021-11-24. UIS
- Magerøy, Malin Emilia Rosell. Ledelsesperspektiv på det doble ansvaret innen HMS, kvalitet og pasientsikkerhet i kommunehelsetjenesten. SHARE-Involveringspanel; 2021-12-08. IIIS
- Magerøy, Malin Emilia Rosell. Ledelses-perspektivet på det doble ansvaret innen HMS, kvalitet og pasientsikkerhet i kommunehelsetjenesten. Informasjonsmøte KS; 2021-12-13. UIS
- Magerøy, Malin Emilia Rosell. Ledelses-perspektivet på det doble ansvaret innen HMS, kvalitet og pasientsikkerhet i kommunehelsetjenesten. Informasjonsmøte KS; 2021-11-03. UIS
- McLean Andvik, Maren; Cardenas, Nicole Elizabeth; Game, Julia Rose; Cuddeford, Oliver; Duerto, Samuel; Ibenfeldt, Maya; Krijger, Lou; Gomez Meldahl, Laia; Mustafa, Murad; Tong, Mathias; Viksveen, Petter. Youth co-design in mental health research. Conference for learning enhancement and academics development service (LEADS); 2021-03-08. UIS UIT
- **Meldahl, Laia G.; Viksveen, Petter.** Involvering av ungdommer i forskning om psykisk helse. InvolveMENT-prosjektet. Avdeling for kvalitet og helseteknologi; 2021-12-07. UIS
- Myhren, Cecilie Erga. Learning to adapt- The role of individual and collective learning processes in a prehospital setting.

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- **Olaussen, Camilla.** Kan simulering styrke praksisstudier? Forskningsmøte; 2021-12-03. LDH
- Olaussen, Camilla; Jelsness-Jørgensen, Lars-Petter; Tvedt, Christine Raaen; Aase, Ingunn; Steindal, Simen Alexander. Supplementing clinical practice in nursing homes with simulation training: A qualitative study of nursing students' experiences. NSF konferansen; 2021-12-01-2021-12-02 LDH UIS HIOF
- Ree, Eline; Wiig, Siri. SAFE-LEAD lederguide for kvalitetsarbeid. Et forskningsbasert verktøy for dialog og refleksjon. SAFE-LEAD light; 2021-04-12. UIS
- Ree, Eline; Aase, Ingunn. Episode nr.4: Erfaringer med bruk av SAFE-LEAD guiden. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20 UIS

- **Ree, Eline; Aase, Ingunn.** Episode 2: Kvalitetsutfordringer og betydning av kontekst. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20. UIS
- Rosenberg, Adriana; Thuve Engmann, Janne. Meaning of coping strategies in patient's self-managment of inflammatory bowel diseases. International Symposium for Early Career Research in Quality and Safety in Healthcare; 2021-11-23-2021-11-24. UIS
- Salamonsen, Anita; Ahlzen, Rolf; Kojan, Bente Heggem; Saus, Merete; Thørnblad, Renee; Viksveen, Petter. Systematically implementing children's and adolescents' views in public services – Reflexive questions to support a complex intervention. EuSARF Conference XVI – The Perspective of the Child; 2021-09-01– 2021-09-03. UIS NTNU UiT
- Schibevaag, Lene; Bergerød, Inger Johanne; Viksveen, Petter. Forskningsprosjekter og søknader i SHARE. Forskningsworkshop; 2021-04-16. UIS
- **Seljemo, Camilla.** Exploring managers` role in resilient healthcare during the COVID-19 pandemic. SHARE fagmøte; 2021-02-24.
- Seljemo, Camilla. Managers` experiences from handling and adapting in response to the COVID-19 pandemic in homecare services. International symposium for early career research in quality and safety in healthcare; 2021-11-23-2021-11-24. UIS
- Strømme, Torunn. Improving healthcare professionals' competence in early recognition of deteriorating frail older patients in homecare: A qualitative study. The Tokyo Metropolitan University International symposium 2020; 2021-03-14. UIS
- **Strømme, Torunn.** Innføring av et kompetansprogram for tidlig oppdagelse av forverring hos eldre i hjemmetjenesten -hvordan gikk det? SAFE-LEAD erfaringskonferanse; 2021-11-26 UIS
- Strømme, Torunn; Aase, Ingunn. Episode nr.7: Bruk av ABCDE-hva er det? Tracerprosjektet i SAFE-LEAD. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20. UIS
- Strømme, Torunn; Lyng, Hilda Bø. Forbedringsarbeid innen ledelse av pasientsikkerhet og kvalitet i kommunal helse- og omsorgstjeneste: SAFE-LEAD light. Ledersamling for ledere i kommunehelsetjenesten; 2021-10-04. UIS
- Thomsen, Line Hurup; **Aase, Ingunn.** Episode nr. 12: SAFE-LEAD Light. SAFE-LEAD podden: En podcast om ledelse av kvalitet og sikkerhet i kommunehelsetjenesten; 2021-01-20. UIS
- Thomsen, Line Hurup; Ullebust, Berit Helen; **Aase, Ingunn.**Episode nr. 8: USHT sin rolle og støtte i SAFE-LEAD prosjektet.
  SAFE-LEAD podden: En podcast om ledelse av kvalitet og
  sikkerhet i kommunehelsetjenesten; 2021-01-20. UIS
- Tjoflåt, Ingrid. Implementing simulation- based education in Malawi and Tanzania. SHARE styremøte; 2021-03-16. UIS
- Tjoflåt, Ingrid. NORHED II 2021 2026 Implementing simulation-based education in Malawi and Tanzania.

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- **Tjoflåt, Ingrid.** På oppdrag for Røde Kors i konfliktområder. Påfyll; 2021-04-07. UIS
- **Tsandila Kalakou, Foteini.** Presentasjon av delstudie 1: A pathway to meet the supportive care needs of men with prostate cancer after hospital discharge. SHARE fagmøte; 2021-10-18. UIS
- Tsandila Kalakou, Foteini; Aase, Karina; Kjosavik, Svein Reidar; Husebø, Sissel Iren Eikeland. Presentajon av artikkel 'Supportive care needs of men with prostate cancer after hospital discharge: multi-stakeholder perspectives'. Prostatakreftforeningen Førjul medlemsmøte; 2021-11-30. UIS SUIS
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