| International Symposium for Early Career Research in Quality and Safety in Healthcare<br>Day 1: 23.11.2021 |   |  |  |  |
|--|---|--|--|--|
| 11.30-11.45  | Welcome<br>By: Conference lead Cecilie Haraldseid-Driftland,<br>Rector at University of Stavanger Klaus Mohn,<br>Center director for SHARE Siri Wiig      |  |  |  |
|  | Session 1: 'Resilience in healthcare' followed by plenary discussion<br>Chair: Cecilie Haraldseid-Driftland<br>Co-Chair: Inger Johanne Bergerød           |  |  |  |
|  | Title:  | Presenter:                               |  |  |
|  | 'Room for resilience. Changing accountability mechanisms in the relation between WAI and WAD'   | Jan- Willem Weenink, Assistant Professor |  |  |
|  | 'Themes of Resilience'  | Hilda Bø Lyng, Post doc                  |  |  |
| 11.45-12.45  | 'Resilient performance in medication administration of ward nurses'   | Jaco Tresfon, PhD candidate              |  |  |
|  | 'Resilience factors contributing to healthcare professionals' compliance and adaptive capacity with hospital standardization practices: a scoping review' | Foteini Tsandila- Kalakou, PhD candidate |  |  |
|  | 'Effect of an online resilience training tool on individual and organisational resilience, and its effect on quality and safety in radiology'             | Ann Mari Gransjøen, Post doc             |  |  |
|  | 'Linking resilience and regulation across system levels in healthcare – a multilevel study'   | Sina Øyri, Post doc                      |  |  |
|  | 'Using the Functional Resonance Analysis Method to understand the referral processes between medical specialist outpatient clinics'                       | Miriam Safi, PhD candidate               |  |  |
|  | 'Developing a medication plan: a co-design approach with older persons and healthcare professionals'  | Malin Holmquist, PhD candidate           |  |  |
| 12.45-13.00  | Break (Offline)   |  |  |  |

| 13.00-14.00 | Session 2: 'Pandemic responses' followed by plenary discussion   |                                  |  |
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|             | Chair: Inger Johanne Bergerød<br>Co-Chair: Cecilie Haraldseid-Driftland  |                                  |  |
|             | Title:   | Presenters:                      |  |
|             | 'Different views: What health experts and creative communicators focus on in public health science communication (videos)'                     | Marie Therese Shortt, Post doc   |  |
|             | 'Managers' experiences from handling and adapting in response to the COVID-19 pandemic in homecare services'                                   | Camilla Seljemo, PhD candidate   |  |
|             | 'Testing the influence of multiple factors on health video communication outcomes: a randomized controlled between-subjects design'            | Daniel Adrian Lungu, Post doc    |  |
|             | 'Olfactory training for the recovery of smell after COVID-19 and its impact on quality of life'  | Annelin Espetvedt, PhD candidate |  |
|             | 'Video - Consultation Self - Efficacy in Specialized Healthcare'   | Joanna B Baluszek, PhD candidate |  |
|             | 'Comprehending and acting on pandemic health risk information differently'   | Siv Hilde Berg, Post doc         |  |
| 14.00-14.15 | Keynote:   |                                  |  |
|             | 'Key gaps in safety and quality research: looking forward'<br>By Professor David Bates, Harvard T.H. Chan School of Public Health, Boston, USA |                                  |  |
|             | David Westfall Bates   Academic Profile   Harvard T.H. Chan School of Public Health  |                                  |  |
| 14.15-14.35 | Live: Q&A with David Bates   |                                  |  |
|             |  |                                  |  |

| International Symposium for Early Career Research in Quality and Safety in Healthcare<br>Day 2: 24.11.2021 |   |  |  |  |
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| 10.00-10.30  | Keynote:<br>'Guidance for involving patients and next of kin in healthcare'<br>By: Professor Jane O'Hara, Leeds Institute of Medical Education, University of Leeds<br>Professor Jane O'Hara – Yorkshire Quality and Safety Research Group (ygsr.org) |  |  |  |
|  | Session 3:  |  |  |  |
|  | 'Learning from success and adverse events' and 'Organizational and cultural factors' followed by  |  |  |  |
|  | plenary discussion  |  |  |  |
|  | Chair: Lene Schibevaag  |  |  |  |
|  | Co-Chair: Heidi Dombestein  |  |  |  |
| 10.30-11.30  | Title:  | Presenters:                            |  |  |
|  | <i>'Learning from success - Developing a collaborative learning tool for resilient healthcare'</i>  | Cecilie Haraldseid-Driftland, Post doc |  |  |
|  | 'Experience from simulation-based team training of non-technical skills and the significance in clinical practice'  | Anne Strand Finstad, PhD candidate     |  |  |
|  | 'Meaning of coping strategies in patient's self-management of inflammatory bowel disease (ibd)'   | Adriana Rosenberg, Associate professor |  |  |
|  | 'Learning to adapt- The role of individual and collective learning processes in prehospital critical care'  | Cecilie Erga Myren, PhD candidate      |  |  |
|  | 'Patient experience, patient outcomes and organisational climate factors: A protocol for systematic review'   | Seth Addo, PhD candidate               |  |  |
|  | 'The role of team and organizational factors for adaptive capacity in hospital teams'   | Birte Fagerdal, PhD candidate          |  |  |
|  | 'Exploring risk perception, sensemaking, leadership, and adaptive capacity in homecare services – a qualitative study'  | Ingvild Idsø-Jakobsen, PhD candidate   |  |  |
| 11.30-12.00  | Lunch (Offline)   |  |  |  |

|             | Session 4: 'Patient and stakeholder involvement' and 'Governance and leadership' followed by<br>plenary discussion<br>Chair: Heidi Dombestein<br>Co-Chair: Lene Schibevaag |   |  |
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| 12.00-13.00 | Title:   | Presenters:   |  |
|             | 'A co-produced model for investigation and learning from suicide cases in healthcare'  | Elin Fröding, PhD candidate   |  |
|             | 'Stakeholder analysis: how to identify, categorize, and map stakeholders and stakeholder relationships in healthcare systems research'                                     | Veslemøy Guise, Post doc  |  |
|             | 'Involvement of adolescents in mental health research'   | Lou Krijger, Youth co- researcher and<br>Petter Viksveen, Associate professor |  |
|             | 'Publicly procured critical services – Contributions of relational governance to air ambulance service reliability'  | Tone Slotsvik, PhD candidate  |  |
|             | 'Exploring leadership perspectives - the dual responsibility of HSE, and patient safety and quality of care'   | Malin Rosell Magerøy, PhD candidate   |  |
|             | 'Stakeholder involvement in the investigation of serious adverse events in hospitals'  | Inger Johanne Bergerød, Post doc  |  |
|             | 'Using Work Domain Analysis to improve Emergency Department provision of safe, timely, high-quality care'  | Elisabeth Austin, Post doc  |  |
| 13.00-13.30 | Keynote:   |   |  |
|             | 'How to navigate upwards and onwards in the academic climate'  |   |  |
|             | By: Professor Siri Wiig, Center Director, SHARE – centre for resilience in healthcare, University of   |   |  |
|             | Stavanger <u>SHARE – Centre for Resilience in Healthcare   University of Stavanger (uis.no)</u>  |   |  |